





# Workforce Vacancy Assessment

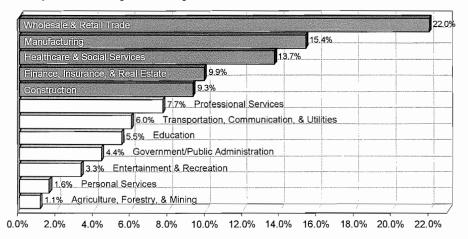
Released June 2007

# Vacancy Assessment

A sample of local employers across all industrial classifications and employment ranges were asked to complete a workforce vacancy assessment to determine current and upcoming vacancies. This information will assist businesses, legislators, community leaders, and state leaders to better prepare for current and upcoming workforce needs within the Quad City Region. See contact information on back.

#### All Job Vacancies

# Respondents by Industry



# Advertising Media:

(by percent used in descending order)

- Local/Regional newspapers Quad City Times Moline Dispatch Rock Island Argus
- Internet

www.qcemployme.com www.monster.com www.careerbuilder.com

- Local Iowa Workforce Development Centers Davenport, IA Clinton, IA
- Illinois Success Network Centers Moline, IL

# Advertising Media:

(by usefulness)

- Local Newspapers 79.8%
- The Internet 69.8%
- Local Iowa Workforce Development Centers 57.7%
- Regional Newspapers 48.8%
- Illinois Success Network Centers 30.6%

\*Workforce Center percentages may be lower due to Internet Sites for these agencies being utilized rather than actual location

# Applicant Information:

Applicants Meet Requirements - 77.8%

# Of Those Who Do Not Meet Requirements:

- Lack "Soft Skills" (timeliness, communication, interpersonal skills, etc.) - 66.7%
- Lack "Basic Skills" (literacy, numeric skills, etc.) 30.7% Lack "Occupational Skills" (prior experience, meeting iob qualifications, etc.) - 58.2%
- Have Varied Shift Interest 27.3%

#### Vacant Positions:

- 78.7% Full-Time Positions
- 21.3% Part-Time Positions
- 91.1% Permanent Positions
- 8.9% Temporary/Seasonal Positions

# Education/Training Required:

- High School Education/GED 41.8%
- Technical Training/Certification 11.3%
- Vocational Training 2.7%
- Associate Degree 8.9%
- Undergraduate Degree 19.2%
- Postgraduate/Professional Degree 9.2%

#### Recruitment Period:

- Less than 30 Days 52.4%
- 30-59 Days 15.6%
- 60 Days or More 13.7%
- Constantly Recruiting/Hiring 18.3%

#### Other Information:

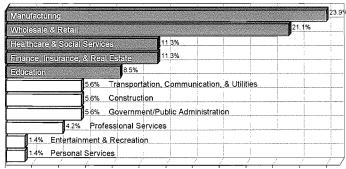
- 81.6% of companies provide training
- 12.1% find applicants consider business location when applying
- 37.1% find other companies offer more competitive wages
- 27.5% find other companies offer more competitive benefits

# Job Vacancies by Occupational Category

| Occupational Category                          | % within Region |
|--|-----------------|
| Office & Administrative Support                | 13.8%           |
| Production                                     | 10.3%           |
| Health Care Practitioner & Technical           | 7.4%            |
| Education, Training, & Library                 | 7.1%            |
| Sales & Related                                | 7.1%            |
| Management                                     | 5.4%            |
| Computer & Mathematical Science                | 5.4%            |
| Arts, Design, Entertainment, Sports, & Related | 5.4%            |
| Business & Financial Operations                | 5.1%            |
| Architecture & Engineering                     | 5.1%            |
| Installation, Maintenance, & Repair            | 5.1%            |
| Building/Grounds Cleaning & Maintenance        | 4.2%            |
| Transportation & Material Moving               | 3.8%            |
| Community & Social Services                    | 2.6%            |
| Food Preparation & Serving Related             | 2.6%            |
| Health Care Support                            | 2.2%            |
| Construction & Extraction                      | 2.2%            |
| Life, Physical, & Social Science               | 1.9%            |
| Personal Care & Service                        | 1.9%            |
| Protective Service                             | 1.0%            |
| Legal  | 0.4%            |

#### **Full-Time Positions**

# **Percent of Current Vacancies by Industry**



0.0% 2.0% 4.0% 6.0% 8.0% 10.0% 12.0% 14.0% 16.0% 18.0% 20.0% 22.0% 24.0%

#### **Vacant Positions:**

- 94.7% Permanent Positions
- 5.3% Temporary/Seasonal Positions

#### **Education/Training Required:**

- High School Education/GED 39.7%
- Technical Training/Certification 11.2%
- Vocational Training 3.7%
- Associate Degree 7.9%
- Undergraduate Degree 22.0%
- Postgraduate/Professional Degree 11.7%

#### Applicant Information:

Applicants Meet Requirements - 77.8%

# Of Those Who Do Not Meet Requirements:

- Lack "Soft Skills" 62.0%
- Lack "Basic Skills" 29.6%
- Lack "Occupational Skills" 61.1%
- Have Varied Shift Interest 26.8%

| Experience Needed |       |  |
|-------------------|-------|--|
| 0-1 year          | 58.9% |  |
| 2-3 years         | 23.2% |  |
| 4-5 years         | 15.5% |  |
| 6-10 years        | 1.7%  |  |
| 10+ years         | 0.6%  |  |

# Other Information:

- 78.7% of companies provide training
- 13.9% find applicants consider business location when applying
- 38.4% find other companies offer more competitive wages
- 27.4% find other companies offer more competitive benefits

# Job Vacancies by Occupational Category

| Occupational Category                          | % within |
|--|----------|
| , , ,  | Region   |
| Office & Administrative Support                | 13.8%    |
| Production                                     | 13.3%    |
| Sales & Related                                | 7.6%     |
| Management                                     | 7.1%     |
| Education, Training, & Library                 | 7.1%     |
| Computer & Mathematical Science                | 6.7%     |
| Architecture & Engineering                     | 6.7%     |
| Health Care Practitioner & Technical           | 6.7%     |
| Installation, Maintenance, & Repair            | 6.2%     |
| Business & Financial Operations                | 5.8%     |
| Arts, Design, Entertainment, Sports, & Related | 3.6%     |
| Building/Grounds Cleaning & Maintenance        | 3.6%     |
| Transportation & Material Moving               | 2.7%     |
| Life, Physical, & Social Science               | 1.8%     |
| Community & Social Services                    | 1.8%     |
| Health Care Support                            | 1.3%     |
| Personal Care & Service                        | 1.3%     |
| Construction & Extraction                      | 1.3%     |
| Food Preparation & Serving Related             | 0.9%     |
| Legal  | 0.4%     |
| Protective Service                             | 0.4%     |

#### **Part-Time Positions**

**Experience Needed** 

66.4%

19.5%

11.9% 1.7%

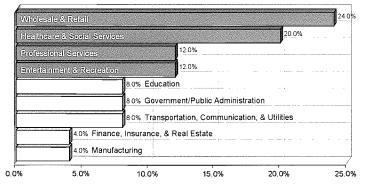
None

1 year

2 years

3 years

#### Percent of Current Vacancies by Industry



#### **Vacant Positions:**

- 81.1% Permanent Positions
- 18.9% Temporary/Seasonal Positions

#### Education/Training Required:

- High School Education/GED 51.8%
- Technical Training/Certification 12.5%
- Associate Degree 7.1%
- Undergraduate Degree 7.1%
- Postgraduate/Professional Degree 1.8%

#### Applicant Information:

Applicants Meet Requirements - 81.6%

# Of Those Who Do Not Meet Requirements:

- Lack "Soft Skills" 68.0%
- Lack "Basic Skills" 16.7%
- Lack "Occupational Skills" 45.8%
- Have Varied Shift Interest 36.0%

#### Other Information:

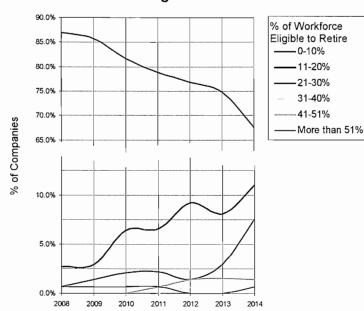
- 88.9% of companies provide training
- 16.7% find applicants consider business location when applying
- 40.0% find other companies offer more competitive wages
- 36.0% find other companies offer more competitive benefits

#### Job Vacancies by Occupational Category

| Occupational Category                          | % within |
|--|----------|
|  | Region   |
| Office & Administrative Support                | 18.0%    |
| Health Care Practitioner & Technical           | 9.8%     |
| Transportation & Material Moving               | 8.2%     |
| Sales & Related                                | 8.2%     |
| Food Preparation & Serving Related             | 8.2%     |
| Building/Grounds Cleaning & Maintenance        | 8.2%     |
| Arts, Design, Entertainment, Sports, & Related | 8.2%     |
| Education, Training, & Library                 | 6.6%     |
| Health Care Support                            | 4.9%     |
| Community & Social Services                    | 4.9%     |
| Protective Service                             | 3.3%     |
| Personal Care & Service                        | 3.3%     |
| Business & Financial Operations                | 3.3%     |
| Life, Physical, & Social Science               | 1.6%     |
| Installation, Maintenance, & Repair            | 1.6%     |
| Computer & Mathematical Science                | 1.6%     |

#### **Workforce Retirement**

# Percent of Companies by Percent of Workforce Eligible to Retire



Example: In 2008, 87% of the companies will have 0-10% of their employees eligible for retirement, 2.5% of the companies will have 11-20% eligible for retirement, etc.

# **Education/Training Needs for Replacement:**

- Training Provided/No Education Requirement 14.5%
- High School Education/GED 18.2%
- Technical Training/Certification 13.3%
- Vocational Training 22.4%
- Associate Degree 10.9%
- Undergraduate Degree 16.4%
- Postgraduate/Professional Degree 4.2%

# Occupational Categories Affected:

- Management 22.2%
- Office & Administrative Support 16.5%
- Production 12.2%
- Sales & Related 10.4%
- Health Care Practitioner & Technical 5.7%
- Business & Financial Operations 5.2%
- Transportation & Material Moving 4.8%
- Education 3.9%
- Computer & Mathematical Science 3.0%
- Construction & Extraction 3.0%
- Protective Services 2.6%
- Architecture & Engineering 2.2%
- Legal 1.7%
- Building/Grounds Cleaning & Maintenance 1.7%
- Arts, Design, Entertainment, Sports, & Media 1.3%
- Personal Care & Service 1.3%
- Food Preparation & Serving Related 0.9%
- Community & Social Services 0.4%
- Health Care Support 0.4%
- Installation, Maintenance, & Repair 0.4%

# Efforts Being Used to Keep/Attract Retirees

| Efforts                           | % within<br>Region* |
|-----------------------------------|---------------------|
| Flexible Work Schedules           | 75.3%               |
| Change in Duties/Responsibilities | 24.7%               |
| Benefits to Part-Time Employees   | 22.4%               |
| Seasonal Work Schedules           | 18.8%               |
| Increased Wages or Bonuses        | 15.3%               |
| Additional Training               | 14.1%               |
| More Recognition                  | 10.6%               |
| Benefits to Retirees              | 4.7%                |
| Telecommuting/Working from Home   | 3.5%                |

<sup>\*</sup>Percentage represents multiple responses

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# For more information regarding the Quad City Workforce Vacancy Assessment, contact:

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